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Published: 15 November 2022

To cite this article (APA): Mohamat, R., Sumintono, B., & Abd Hamid, H. S. (2022). Raters' Assessment Quality in Measuring Teachers' Competency in Classroom Assessment: Application of Many Facet Rasch Model . *Asian Journal of Assessment in Teaching and Learning*, *12*(2), 71–88. https://doi.org/10.37134/ajatel.vol12.2.7.2022

To link to this article: https://doi.org/10.37134/ajatel.vol12.2.7.2022

Abstract

This study examines the raters' assessment quality when measuring teachers' competency in Classroom Assessment (CA) using the Many Facet Rasch Model (MFRM) analysis. The instrument used consists of 56 items built based on 3 main constructs: knowledge in CA, skills in CA, and attitude towards CA. The research design of this study is a quantitative method with a multi-rater approach using a questionnaire distributed to the raters. Respondents are 68 raters consisting of The Head of Mathematics and Science Department, The Head of Mathematics Panel, and the Mathematics Teacher to assess 27 ratees. The ratees involved in this study are 27 secondary school Mathematics teachers from Selangor. The results show that among the advantages of MFRM are that it can determine the severity and consistency level of the raters, also detect bias interaction between rater and ratee. Although all raters were given the same instrument, the same aspects of evaluation, and scale category, MFRM can compare the severity level for each rater individually. Furthermore, MFRM can detect measurement biases and make it easier for researchers to communicate about the research findings. MFRM has the advantage of providing complete information and contributes the understanding of the consistency analysis of the rater's judgement with quantitative evidence support. This indicates that MFRM is an alternative model suitable to overcome the limitations in Classical Test Theory (CTT) statistical models in terms of multi-rater analysis.

Keywords: Many Facet Rasch Model, Competency, Classroom Assessment, Rater severity, Multi-rater Analysis

INTRODUCTION

Effective and professional teaching should be the norm in the classroom. To ensure satisfactory learning, the accomplishment of learning objectives, as well as the genuine and accurate assessment of learning, it is necessary for them to possess a thorough understanding of the subject, to be made aware of the usage of practical learning approaches and strategies, and to use many tools competently and effectively (Abdullah, 2022). However, research has confirmed that teachers' assessment abilities and capabilities are lacking (Rural, 2021).

The multi-rater approach using self-assessment and peer-assessment methods raise issues regarding the reliability of the score obtained (Donnon et al., 2013). Then inter-rater reliability is critical

to increasing the reliability of the measurement. Rater effects are the factors that can influence the assessment of ratee performance (Farrokhi et al., 2011). In the multi-rater method, some ratees may be judged by severe raters, and some will be judged by lenient raters. Cronbach (1990) considers this the most serious rater's error issue. Very severe or lenient raters can contribute to a rater's error in assessment (Noor Lide, 2011). The analysis approach is usually based on Classical Test Theory (CTT) which is ideal if only one rater assesses all the ratees (Nur 'Ashiqin, 2011). In CTT, the reliability will increase if only the raters give more similar agreement in their judgement (Noor Lide, 2011). By using MFRM, the reliability and validity of the performance assessment can be improved, and conclusions on the ratee's ability are more accurate (Engelhard, 1994).

The multi-rater approach using the Many Facet Rasch Model (MFRM) can detect unexpected responses to provide information on the functions of the elements involved as if there are problems for the raters to understand and use the criteria (Eckes 2015; Kudiya et al. 2018). MFRM also has the advantage of modelled the raters based on its scale definition, without having to be in line with the assessment by other raters (Bond & Fox, 2015; Engelhard & Wind, 2018). Therefore, this article aims to show the potential of more precise and detailed rater's assessment quality using the Many Facet Rasch Model (MFRM). It has several advantages to overcome the limitations of the CTT method.

LITERATURE REVIEW

Multi-rater Assessment

One of the most crucial issues in education is teacher competency in classroom assessment, which happens during the teaching and learning process (Rural, 2021). The responses from teachers demonstrate the program's influence on the growth of their assessment competencies, particularly about formative and summative assessment and creating various types of assessments in line with achievement criteria (Tomasevic et al., 2021). Quality assessment teaching, also known as assessment literacy, depends on teachers' readiness to comprehend and apply data in the classroom. (Hodges et al., 2019; Seifert & Feliks, 2019).



Figure 1. Theoretical Framework

Competency elements are aspects of knowledge, skills and attitudes that can predict individual achievement, behaviour, teacher's quality and professionalism and student innocence. The researchers built the theoretical framework for this study based on the Spencer and Spencer (1993) theory. Several predictor factors influence the teacher's competency level, namely the teaching professionalism value practise, training, emotions, social, cognitive intelligence, background, and self-readiness. The measurement of competencies made is related to the achievement of teachers, which affects the effectiveness of the classroom assessment.

Rater's assessment is usually subjective and can affect the reliability and validity of the ratee performance (Schaefer, 2008). Using a single rater can result in a biased assessment (Matsuno, 2009). To overcome this limitation, the use of self-assessment and peer-assessment has increased in the education field (Hargreaves et al., 2002). The rater effects include various unwanted phenomena, including inconsistent raters, rater severity and bias judgement, which can contribute to undesirable diversity in the measurement process (Han, 2021). In addition, the study by Sahin et al. (2016) also found that the respondents responded positively by stating that peer assessments were not complex, helping them understand their friends and enhancing their learning and self-confidence.

The multi-rater method produces a more stable and accurate assessment and has higher reliability than the self-assessment method (Calhoun et al., 2011; Goffin & Jackson, 1992; Lohman, 2004). For instance, the reliability of teacher assessment is higher when it involves more raters (Kane & Staiger, 2012). The multi-rater method has become increasingly popular involving peer-assessment, self-assessment and superiors or subordinates' assessment to determine an individual's job performance (Scullen et al., 2000). The assessment made by a colleague can enhance the reliability and validity of the evaluation made in line with the assessment of the work assignment aspect (Schmidt et al., 2016).

The previous studies show the MFRM as a proper psychometric framework compared to the Classical Test Theory (CTT) method to consider the rater effects, as the MFRM is more general and can provide a detailed analysis of raters' judgement (Eckes 2019). The MFRM is based on the judgement of unrelated raters, unidimensionality properties and same item discrimination between high-ability and low-ability ratee (Styck et al., 2020). Assessing teacher quality using performance assessment is recommended to involve more than one rater as the involvement of several raters is often seen as the 'key' to successful teacher assessment practices (OECD, 2013). The research that uses a multi-rater approach assumes that it can obtain a more accurate and fair assessment.

Common method used in the multi-rater analysis

Various methods have been widely used to determine the consistency of raters based on the CTT approach. For example, the Cohen Kappa method measures the consistency between two raters by excluding the agreement between the two raters (Hsu & Field, 2003). Next, the Fleiss Kappa method provides statistical comparison interpretations that are easier to understand than the Cohen Kappa method, which is more difficult to interpret the determination of the rater's agreement (Allen, 2017). The following tool is Generalizability Theory (G theory), developed by Lee Cronbach to measure the reliability between raters and has the advantages of isolating and assuming the various sources (Brennan, 2010; Webb et al., 2018). The G theory is an extended statistical theory of CTT that allows a more precise calculation of reliability related to the behavioural measurements and can assume the various error's sources to calculate the reliability more precisely (Nor Mashitah, 2017).

Content Validity Index (CVI) is another method that can be used to determine the validity of the overall content of the instrument in multi-rater situations, calculated based on the average Content Validity Ratio (CVR) (Lindell & Brandt, 1999). CVI provides direct information on the rater's agreement by converting ordinal scale data into two categories (example: relevant or irrelevant) (Polit & Beck, 2006).

Weaknesses of Existing Methods

There are various disadvantages in multi-rater analysis methods by using the CTT approach. The Cohen Kappa method can be used if the total number of raters is two, while Fleiss Kappa can be used for more than two raters, but only with nominal data categories (Cohen, 1960; Fleiss & Cohen, 1973). However, the Fleiss Kappa method is questionable because it depends on the assumption of homogeneity and is difficult to use for polytomous data (Allen, 2017; Bartok & Burzler, 2020; Warrens, 2010). The Fleiss Kappa method is also unable to detect if there is a possibility of guessing performed by the raters in the scoring process and is unable to detect the severity level of the raters (Allen, 2017).

In addition, the internal consistency measurement based on CTT has a limitation because it cannot systematically distinguish the raters, for example, when the severity level of the raters is consistent with all ratees (Newton, 2009). Although G Theory has several advantages over the commonly used CTT method, it is quite complex and complicated, making it difficult for the reader to accept and understand the interpretation (Brennan, 2010; Webb et al., 2018). The G Theory also has

some limitations, such as not determining the severity level of the raters and causing the rater's error cannot be included in the explanation of the scale testing (Zhu et al., 1998).

Furthermore, the CVI method also has several limitations, such as involving only two categories of ordinal scale, the rater's agreement index is likely to decrease if the number of raters increases, using the average value approach to determine the rater's agreement, and only focusing on item suitability but not involving scale analysis to ensure the construct measurements were made accurately (Polit & Beck, 2006). The CVR method is only limited to assessments for dichotomous data (Lindell & Brandt, 1999).

MFRM in Research

One of the advantages of using the Rasch measurement model is that this model can estimate the individual's abilities without relying on the item and the estimated item parameters are also free without relying on individual groups (Sumintono, 2016). MFRM is an advanced Rasch measurement model and involves more than two interacted aspects to produce observation (Linacre, 1994). MFRM can combine more facets to determine the relationship between the facets, for example, an analysis involving three facets, i.e., items, raters and ratees (Eckes, 2015). In the comparison of the rater's judgement, MFRM can explain clearly the severity level of the raters, the consistency of the raters, correcting the rater's score based on the ideal model, rating scale analysis and investigating bias interactions (Bond & Fox, 2015; Eckes, 2015; Engelhard & Wind, 2018). A study by Cai (2015) showed that biased judgment could affect the assessment process in the tests.

The analysis by using MFRM has gained much attention from researchers and has been widely used in language testing, education and psychological measurement (Barkaoui, 2013; Linacre, 1994). MFRM is also widely used in other areas such as study in nutrition by Sunjaya et al. (2020), research to determine the quality of rater's judgement in The Canadian English Language Benchmark Assessment for Nurses (CELBAN) by Wang et al. (2021) and research to analyse the content validity for Computerized Testlet Instrument to Measure Chemical Literacy Capabilities by Fahmina et al. (2019).

MFRM also has advantages compared to CTT because MFRM can identify inaccurate responses by the raters, inappropriate judgement patterns, and detect missing data (Fahmina et al., 2019; Goodwin & Leech, 2003). MFRM can detect biases in measurements and make it easier for researchers to communicate about the research findings (Boone, 2020). MFRM contributes to understanding consistency analysis of rater's judgement with quantitative evidence support (Nor Mashitah et al., 2015; Zhu et al., 1998).

METHODOLOGY

Instrument

The instrument used in this research measures teachers' competency in Classroom Assessment (CA). This instrument consists of 56 items that are built based on three main constructs, namely knowledge in CA (22 items), skills in CA (24 items) and attitude towards CA (10 items). The instrument determination constructs are based on the analysis of 8 competency models and 13 existing competency instruments, adjusted to the Classroom Assessment Implementation Guidelines (Second Edition) from Bahagian Pembangunan Kurikulum (2019). The raters will respond to all items to measure the ratee's competency in CA. Each item was assessed based on a 5-point Likert scale as response options for all the items; the higher the score, the better the performance of the ratee.

The respondents

The sample of this study was Mathematics teachers, where the total number of teachers as ratee involved in this study is 27, and there were 68 raters recruited to assess these teachers. Each teacher (ratee) is rated only by four raters, and each raters assessed more than two teachers in many cases. Therefore, the total number of responses collected in this study is 108 (27 ratees \times 4 raters). The background of raters who assessed a teacher consists of different backgrounds; detail of their demographic is shown in Table 1.

Asian Journal of Assessment in Teaching and Learning Vol 12, Issue 2, 2022 (71-88) /eISSN 2821-2916

Demographic	Factors	Frequency	Percent (%)
Gender	Male	5	7.35
	Female	63	92.65
Age	20-29 years	1	1.47
	30-39 years	36	52.94
	40-49 years	25	36.76
	50-60 years	6	8.82
Position	The Head of Mathematics & Science Department	7	10.29
	The Head of Mathematics Panel	7	10.29
	Mathematics Teacher	54	79.41
Experience	1-9 years	21	30.88
	10-19 years	40	58.82
	20-29 years	7	10.29

Table 1. Background Information of the Raters (N = 68)

The population of ratee for this study are Mathematics teachers who serve in the government secondary schools in Selangor. Selangor has a large population and can represent the characteristics of Malaysia's population. Selangor has the largest number of teachers compared to other states. Apart from that, Selangor is also the state with the highest number of secondary schools after Johor. In this study, several sampling techniques were used to identify the respondents. The cluster sampling technique was used to categorise Selangor into ten districts. Then, simple random sampling was used to select four districts, two schools for each district, four teachers for each school, and four raters for each ratee.

Measurement model

The collected data was analysed using MFRM to determine rater severity, consistency and bias interaction that occurs in the assessment by the raters. The fit statistics are essential to help the researchers to know the extent of accuracy of the data fit to the Rasch model (Siti Rahayah, 2008). The value of Infit MnSq and Outfit MnSq in fit statistic shows the rater's consistency in performing the assessment. The value of MnSq = 1 indicates that the data is ideal according to Rasch model specifications. The acceptable value of MnSq in fit statistic is between 0.5 to 1.5 (Bond & Fox, 2015). The reliability index for the data is accepted if the value is above 0.65 (Bond & Fox, 2015). The analysis to determine the separation index was carried out to obtain the assumptions or estimations of separation or differences of respondents based on the level of ability on the measured variables (Wright & Masters, 1982). If the separation index obtained is more than 2, it indicates a good and accepted value (Linacre, 2006). Rasch analysis requires at least a minimum of 40% raw variance explained by measures as an indicator of good unidimensionality instrument (Bond & Fox, 2015).

RESULTS

The analysis results showed that the number of responses involved was 6048 (27 ratee \times 4 raters \times 56 items), indicating no missing data. The data were recorded in Microsoft Excel software and then analysed using FACETS version 3.71.3, which involves three facets; raters, ratee and items.

Reliability and construct validity

To determine the reliability of the rater's assessment, the researchers looked at the value of the reliability and validity index from the MFRM analysis findings.

	Rater	Ratee		
N	68	27		
Mean of logit	-4.14	0.00		
standard deviation (SD)	2.36	0.87		
standard error (SE)	0.45	0.11		

 Table 2. MFRM Analysis Findings

Separation Index	3.67	3.71	
Strata	5.22	5.28	
Reliability Index	0.93	0.93	
Significance (probability) (p)	0.00		
Observed Exact Agreements (%)	59.0		
Expected Agreements (%)	57.7		
Variance explained by Rasch measures (%)	4	2.52	

The value of the rater's reliability index is high, which is 0.93, the separation index of 3.67 is also good as it is above 3. The significance (probability) value of p = 0.00 indicated a significant difference to the severity level of the rater, and there is a high internal consistency in the assessment by the raters. This indicated that the panel had different severity levels when doing the assessment. The two percentages of rater agreement values indicate inter-rater reliability, its shows that almost the same value indicates the data meets the expectations by the Rasch Model. In Rasch's analysis, the percentage of variance explained by Rasch measures needs to reach at least a minimum of 40% to demonstrate good unidimensionality (Engelhard & Wind, 2018). The findings showed that the analysis has good reliability and construct validity.

Severity level of rater

The logit value from Facets software indicates the rater's assessment to determine the respondent's ability level, the item's difficulty level and the rater's severity level. Wright's map helps the researchers compare individual rater severity and leniency (Boone, 2020). The mean measure (logit) of raters was -4.14 indicating all rater's tendency to give a higher score easily (lenient). However, the standard deviation value suggests a wide dispersion of measures across the raters' logit scale (SD = 2.36) which indicates the raters have a different severity level. Figure 2 informs that the position of the rater R8 at the top is the most severe rater while the position of the rater R30 below in the chart as the most lenient rater.



Figure 2. Wright Map of Rater's Severity Level (N=68)

Further, six raters in the most lenient groups (R30, R48, R49, R50, R54, and R56) which is 8.82% from the total, were also outliers because they were too lenient. Their demographic profile was female raters from different age groups and job positions (for instance, R50, R54, R56 and R30 in 30-39 years group and mathematics teacher). The diverse demographic characteristics among this outlier group indicate no specific identity detected for most lenient raters. The measurements will become weak if outliers are not removed (Linacre, 1994).

Figure 2 shows that most raters tended to be lenient (58 or 85%), with a logit value below -2 logit. There is a possibility that this is because most ratees being assessed are very good and have a high ability. There were only five male raters, namely R8, R33, R37, R39 and R40. The positions of male raters were scattered and not clustered. There were six raters aged 50-60 years (R43, R46, R52, R55,

R58 and R59) in the three categories. These findings showed that the rater's gender and age do not affect the rater severity level.

There were seven raters with 20-29 years of experience, namely R21, R65, R52, R55, R59, R24 and R58. These seven raters were more lenient and lenient categories. This shows that raters with more experience tend to give a lenient judgement in this study. Seven raters held positions as The Head of Mathematics & Science Department, namely R2, R12, R24, R36, R42, R48 and R58. These seven raters were in all categories. This also indicates that the rater's position does not affect the rater severity level.

Fit statistics of Raters

The data screening process found that seven misfit raters had outfit values of its MnSq and Zstd that did not meet the acceptable range.

Deter	Οι	ıtfit	Correlation				
Kater	MnSq	Zstd	PtMea				
R7	<u>0.06</u>	-6.42	0.00				
R29	<u>0.46</u>	-2.81	0.42				
R34	0.37	-3.30	0.41				
R37	0.28	-5.46	0.30				
R62	<u>0.06</u>	-6.42	0.00				
R63	2.23	<u>4.4</u>	0.29				
R64	<u>0.06</u>	<i>-6.42</i>	0.00				

Table 3. Fit Statistics Analysis Findings

The findings demonstrated that seven raters (10.29%), as shown in Table 3, were misfits. Raters R7, R29, R63 and R64 have the same demographic characteristics, they are female raters, job positions as Mathematics teachers, and the age range is 30 to 39 years. Raters R34 and R62 are female raters, job positions as Mathematics teachers, and the age range is 40 to 49 years. While rater R37 is a male rater, job position as The Head of Mathematics Panel and the age range is 40-49 years. The diverse demographic characteristics among misfit raters indicate no specific identity detected for misfit raters, and any rater can be a misfit rater.

Overall, the data screening process showed that only 13 raters (six outliers and seven misfit raters) responded differently to Rasch's ideal model, which showed a sensitive analysis from this measurement model. Although the findings indicated that most raters are fit, the researchers are also interested in studying the sensitivity of MFRM further. The following analysis stage is to identify unexpected responses and bias interaction between the rater and ratee.

The unexpected response findings indicated that MFRM could detect the consistency for each rater on a particular item (Refer Appendix C). 77 responses showed the rater gave a lower score than the expected score (under-value) and 23 responses that showed the rater gave a higher score than the expected score (over-value). The number of unexpected responses detected was too small at only 1.65% (100 out of 6048 responses), indicated that all raters had made a cautious and detailed assessment. Figure 3 shows some of the unexpected responses with high frequency for the three facets (rater, item and ratee), which can provide information about the consistency of the rater and the quality of the items. Rater R58 is less consistent because it has the highest frequency of unexpected responses. Rater 58, who has made unexpected responses, was a fit rater. This shows that the findings of unexpected responses are not direct evidence that can determine the misfit rater. Items A101, A41, A42, A91, B102, B111, B112, B21, B22, B42, B52, C11, C12, C31 and C42 (27% from total item) caused the rater to be confused when doing the judgement because they have a high frequency of unexpected responses compared to other items.

R	ater	Item		Ratee			
Rater	Frequency	Item	Frequency	Ratee	Frequency		
R53	≥ 5	A101, A41,	≥ 3	1, 2, 4, 9, 10,	≥ 3		
R3, R24	≥ 10	A42, A91,		13, 14, 16, 17,			
R58	\geq 20	B102, B111,		18, 19, 20, 21,			
		B112, B21, B22,		25, 26, 27			
		B42, B52, C11,					
		C12, C31, C42					

Figure 3. Summary of Unexpected Response Analysis Findings

Meanwhile, bias interaction occurs when a discrepancy between the observed score value and the expected score value detected based on the Rasch model's ideal model. Raters who are not consistent in their assessment tend to give a bigger observed score than the expected score or give a smaller observed score than the expected score as indicated with a Rasch-Welch t-value bigger than +2 or less than -2 (Table 4).

Rater	Ratee	Observed Score	Expected Score	Average O-E	Bias Measure	S. E	t value	Outfit MnSq
R25	10	211	217.52	-0.12	-0.58	0.29	-2.00	1.1
R25	11	211	227.39	-0.29	-1.57	0.29	-5.45	0.9
R25	13	265	243.28	0.39	1.71	0.31	5.53	1.3
R25	14	231	223.74	0.13	0.73	0.31	2.35	1.1
R24	11	265	248.22	0.30	1.34	0.31	4.33	0.9
R24	13	244	265.69	-0.39	-1.72	0.28	-6.23	0.9
R24	14	236	243.29	-0.13	-0.59	0.29	-2.02	1.4

Table 4. Bias Interaction Rater-Ratee

The result shows the total number of bias interactions between rater and ratee is very low, only 6.48% (7 out of 108 responses). This suggests that the raters have made consistent assessments and made less mistakes. Two raters tend to have more bias in their assessment, the rater R25 (4 times) and the rater R24 (3 times). The researchers found that all raters who have made biased assessments against ratee were fit raters. This also shows that a biased assessment does not cause the misfit rater, and even a fit rater may be biased in the assessment.

The rater R24 shows leniency in assessment towards ratee 11 based on the large difference between the observed and the expected score of 16.78 points (265 - 248.22 = 16.78). Meanwhile, the rater R24 shows severity in assessment towards ratee 13 and ratee 14 based on the large difference between the observed score and the expected score for ratee 13 and ratee 14. The lenient raters gave the ratee a higher observed than the expected score with a t value above +2. The lenient raters gave the ratee a lower observed than the expected score with a t value below -2. The findings show that rater R25 and rater R24 contributed to significant bias interactions, including over-value or under-value. The Outfit MnSq values for all detected bias interactions ranged between 0.9 to 1.4, within the acceptable value.



Figure 4. Bias among Misfit Raters

Figure 4 shows eight misfit raters who showed bias and inconsistency in their assessments. The plot at the top of the graph shows that the rater has made a severe assessment, given a lower score. At the same time, the plot at the bottom of the graph shows that the rater has made a lenient assessment and scored higher. For example, rater R62 was severe when assessed ratee 25, but lenient when assessed ratee 24. Figure 4 also clearly shows some of the bias judgements made by rater R24 (provide a higher score to rate 11, 13 and 14) and rater R25 as mentioned in the interaction bias analysis findings, where these two raters show inconsistency.

DISCUSSIONS

The data analysis in the study show that it is fit with the Rasch model (Table 2), principal component analysis of residuals is more than 40% indicating good unidimensionality of the instrument used (Andrich & Marais, 2019; Liu & Lim, 2020). This suggest that three constructs with 56 items of the instrument works very well to measure latent variable of ratees' classroom assessment with multi-rater approach (Bond & Fox, 2015; Mohd Zabidi et al., 2022). Further all reliability indices (reliability, strata and separation) showing excellent result, a kind of multi rater approach situation where volume data increase compared to self-administered data for instance (Eckes, 2015; Englehard & Wind, 2018). All in all, at the instrument thoroughly in multi-rater situations and detail compared to another measurement model (Boone et al., 2014; Eckes, 2015; Englehard & Wind, 2018).

One distinctive analysis using Rasch model is, it can provide individual-centered statistics, in this study it showed that MFRM could detect detailed information about rater severity and leniency (Engelhard & Wind, 2018). In this study, using mean and standard deviation of raters' logit, raters' severity divided into four groups and its number too (Figure 2). The result showing that raters tend to be lenient which can mean mathematics teacher being assessed has good competency (Mohd Yusri et al., 2019; Nurul Farahin & Siti Mistima, 2021), though several raters also consider as severe with strict evaluation. Identification of raters' severity and leniency level showing powerful analysis of the MFRM, something that missing from other approach (Eckes, 2015; Boone et al., 2014; Mohd Zabidi et al., 2022).

There is a possibility that the rater's severity level is influenced by various factors, such as the difference of raters in terms of opinion, experience, and background knowledge about the domain being judged (Styck et al., 2020). Gender, age and amount of training received can also be the other factors that influence the rater's judgement (Eckes, 2015). Raters varied significantly in age, gender, education, which may have contributed to no significant findings between personality traits and rating severity (Zhu et al., 2021). But this study found that gender, age and position do not affect the rater severity level when judging mathematic teachers.

Further, the finding of the study also analyzed fit statistic raters which informing their quality work. The diverse demographic characteristics among misfit raters indicated that no specific identity

was detected, and any rater can be a misfit rater; showing sensitivity of individual centered statistics analysis (Eckes, 2015; Mohd Zabidi et al., 2022). In addition, the diverse demographic characteristics found among the outliers group indicated no specific identity detected for most lenient raters; indicating MFRM has advantages in providing information to the individual level (Engelhard & Wind, 2018).

Other useful analysis of MFRM is it can detect inconsistency of raters in terms of unexpected response and biased assessments. The findings detected 100 unexpected responses, which was 1.65% from total showing most raters conducted their assessment professionally. Regarding bias, the findings also showed that there are 2 biased raters, namely rater R25 with 4 bias interactions and rater R24 with 3 bias interactions. However, this study found that unexpected responses and biased interactions could not support the misfit information. A study conducted by Sunjaya et al. (2020) also showed the ability of MFRM to detect 15 unexpected responses that can explain the consistency of the rater's judgement. The findings on bias interaction and unexpected responses showed the advantages of MFRM to provide evidence regarding multi-rater quality assessment and ensure the measurement is produced more accurate and precise (Andrich & Marais, 2019; Bond & Fox, 2015).

MFRM can also help researchers identify the rater's demographic information from each severity group. These advantages are essential to obtain a fair and precise assessment based on the rater's judgement (Eckes, 2019; McNamara & Knoch, 2012). The research findings by Springer and Bradley (2018) showed specific observed trends that cannot be detected by using the CTT approach, like finding of this present study. The multi-rater analysis methods using CTT, such as Cohen Kappa, Fleiss Kappa and G Theory, have some limitations, such as cannot determining the severity level of the raters, bias judgement and unexpected responses.

The rater's consistency analysis showed that the raters had a different severity level when judging and empirical evidence on the analysis of bias interactions (Schaefer, 2008). The analysis conducted can determine the severity level of the raters and improve the validity of the process (Mohd Zabidi et al., 2022). The researchers can reflect on the diversity of raters affecting judgement results (Eckes, 2019; Fan et al., 2019). Other than that, research by Schaefer (2008) found that there were raters who rated higher ability ratee very severely, and there were also raters who rated lower ability ratee very leniently. As show in the present study, unexpected response and bias can be detected with MFRM, which implicated better analysis can be resulted (Engelhard & Wind, 2018).

As indicated in other studies (Lumley & Mcnamara, 1995; Shin, 2010; Wigglesworth, 1993), raters training is needed in order to improve the rater's consistency; whereas unexpected response and bias interaction as evidences show in this present study. Analysis using FACETS in this research can be used as feedback about the rater and the rater's behaviour to a particular task (Eckes, 2015). The use of FACETS can explain the findings of the rater bias into a rater training program so that the raters can be aware of their behaviour and severity level to improve their consistency in the judgement (Engelhard & Wind, 2018).

CONCLUSION

The findings of multi-rater methods analysis by using MFRM shows exciting results and comprehensive information on the consistency of the raters. MFRM can be used to identify and avoid biased judgment, identify the poor-quality raters and detect the bias interactions in the assessment. This study also shows that measuring teacher competency is not easy, but MFRM is an excellent tool to identify it. Unlike the CTT's approach that emphasises on group-centered statistics, MFRM produces more detailed information on the pattern of the rater's tendencies, the rater's severity level and improving the validity process (Mohd Zabidi et al., 2021). Overall, the study showed MFRM as an effective psychometric framework compared to CTT's method, investigating the rater effects because MFRM is more general and provides a detailed analysis of the rater's assessment (Eckes, 2019).

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APPENDIX A

Fit Statistics

Total Score	Total Count	Obsvd Average	Fair(M) Average	 Measure	Model S.E.	Infit MnSq ZStd	Outfit MnSq ZStd	Estim. Discrm	Correlation PtMea PtExp	Exact Obs %	Agree. Exp %	 Nu Rater
224	56	4.00	4.09	-2.96	.32	.07 -6.3	.06 -6.4	1.55	.00 .27	69.0	66.0	+ 64 R64
224	56	4.00	3.8/	-1.00	. 32	07 -6.3	.06 -6.4	1.55	.00 .27	71 4	54.1	62 P62
224	56	3.96	4.15	-3.31	. 32	.27 -3.8	.28 -3.7	1.44	01 .26	69.6	63.4	26 R26
441	112	3.94	3,98	-2.29	.22	.30 -5.3	.28 -5.4	1.44	.30 .26	55.1	50.6	37 R37
218	56	3.89	3.98	-2.31	.31	.42 -3.0	.37 -3.2	1.42	.41 .26	57.7	61.1	34 R34
216	56	3.86	3.98	-2.30	.30	.51 -2.6	.46 -2.8	1.39	.42 .27	47.6	41.0	29 R29
217	56	3.88	3.89	-1.80	.31	.61 -1.8	.61 -1.7	1.29	.10 .27	51.8	49.8	67 R67
278	56	4.96	4.95	-7.84	.72	.95 .1	.671	1.04	.22 .10	27.4	30.0	22 R22
227	56	4.05	4.07	-2.89	.32	.72 -1.0	.69 -1.1	1.19	.49 .27	66.7	65.8	66 R66
210	56	3.75	3.97	-2.22	.28	.76 -1.4	.72 -1.5	1.29	.33 .28	72.0	58.2	23 R23
210	56	3.75	3.79	-1.24	.28	.77 -1.3	.73 -1.5	1.28	.31 .28	69.0	52.5	27 R27
210	56	3.75	3.79	-1.24	.28	.// -1.3	./3 -1.5	1.28	.31 .28	69.0	52.5	28 R28
222	56	3.96	4.00	-2.44	.32	./88	.768	1.13	.18 .26	45.2	43.8	45 R45
2//	56	4.95	4.78	-6.07	.60	.97 .1	.//1	1.03	.21 .13	91.7	92.1	52 K52
200	56	3.00	3.97	-2.23	.20	77 - 8	.77 -1.4	1.30	.57 .29	63 1	55.5	19 K19
1032	280	3 69	3.80	-1 30	13	84 -2 2	80 -2 5	1 19	44 40	46.5	44 2	12 R12
245	56	4 38	4 46	-4 66	28	82 -1 4	80 -1 5	1 36	44 30	56.0	48 9	11 P11
1128	280	4.03	4.10	-3.01	.14	.81 -1.8	.80 -1.8	1.14	.49 .37	55.1	51.9	13 R13
240	56	4.29	4.03	-2.62	.28	.83 -1.0	.81 -1.1	1.24	.32 .30	50.0	45.2	32 R32
1155	280	4.13	4.16	-3.39	.14	.84 -1.6	.83 -1.5	1.12	.09 .31	61.5	62.5	59 R59
210	56	3.75	3.57	35	.28	.858	.838	1.19	.17 .28	54.2	48.1	8 R8
237	56	4.23	4.26	-3.83	.29	.857	.885	1.16	.15 .30	63.1	62.2	65 R65
275	56	4.91	4.77	-6.02	.47	1.02 .1	.861	1.00	.16 .16	91.1	91.1	53 R53
203	56	3.63	3.62	51	.27	.916	.878	1.14	.46 .29	47.6	44.2	15 R15
238	56	4.25	4.14	-3.26	.29	.886	.876	1.15	.16 .30	57.1	55.4	4 R4
256	56	4.57	4.67	-5.48	.28	.918	.87 -1.0	1.29	.38 .28	51.8	40.6	14 R14
274	56	4.89	4.92	-7.27	.44	1.01 .1	.92 .0	1.00	.1/ .17	23.8	28.2	1 46 K46
512	112	4.5/	4.64	-5.35	.20	.973	.938	1.04	.48 .28	59.3	40.3	1 30 K30
240	50	4.39	4.54	-4.1/	.27	.955	.954	1 1 00	.20 .30	59.5	54.0	3/ K3/ 1 D1
230	56	4.25	4.14	-3.20	.29	942	.955	1.09	38 27	54.9	57.6	
214	56	3 82	4.42	-2.90	30	96 - 1	94 - 1	1 05	35 .27	58 3	56.0	20 R20
850	224	3.79	3.87	-1.64	.15	.97 - 2	.96 - 3	1.04	.58 .49	45.1	48.1	2 R2
246	56	4.39	4.43	-4.54	.27	.99 .0	.99 .0	1.04	.18 .30	50.0	48.9	40 R40
247	56	4.41	4.62	-5.28	.27	1.00 .0	.99 .0	1.03	.18 .30	47.0	43.3	18 R18
273	56	4.88	4.69	-5.58	.41	1.00 .1	1.00 .1	.99	.16 .18	54.8	49.0	31 R31
238	56	4.25	4.08	-2.93	.29	1.02 .1	1.03 .2	.98	.19 .30	50.0	54.7	41 R41
245	56	4.38	4.44	-4.59	.28	1.04 .3	1.04 .3	.96	.10 .30	53.0	48.6	35 R35
277	56	4.95	4.82	-6.30	.60	1.04 .2	1.05 .2	.97	.05 .13	94.6	94.6	47 R47

511	112	4.56	4.50	-4.81	.20	1.05	.6	1.02	.2	.87	.42	.36	44.9	46.1	43 R43	
210	56	3.75	3.82	-1.41	.28	1.02	.1	1.06	.3	.99	15	.28	50.0	45.1	38 R38	- i
218	56	3.89	4.03	-2.65	.31	1.06	.3	1.05	.2	.98	.48	.26	64.3	56.1	17 R17	- i
267	56	4.77	4.80	6.16	.32	1.10	.6	1.10	.4	.86	.07	.23	26.8	27.2	68 R68	- i
253	56	4.52	4.50	-4.83	.27	1.11	1.0	1.10	.8	.73	.07	.29	42.3	37.3	16 R16	- i
468	112	4.18	4.11	-3.07	.21	1.11	.7	1.10	.6	.89	.34	.35	58.3	50.8	42 R42	- i
257	56	4.59	4.50	-4.80	.28	1.14	1.2	1.09	.7	.59	.25	.28	49.4	46.3	21 R21	i
999	224	4.46	4.51	-4.86	.14	1.06	.7	1.15	1.6	.88	.44	.49	43.2	44.7	3 R3	- i
233	56	4.16	4.57	-5.08	.30	1.16	.7	1.12	.5	.87	.00	.29	48.8	55.6	10 R10	i
239	56	4.27	4.35	-4.21	.29	1.19	1.0	1.21	1.1	.78	04	.30	48.2	55.5	5 R5	i
230	56	4.11	4.19	-3.51	.31	1.22	.9	1.19	.7	.85	.49	.28	70.8	63.2	33 R33	- i
270	56	4.82	4.70	-5.62	.36	1.13	.6	1.23	.8	.84	02	.21	82.1	82.2	55 R55	Í
224	56	4.00	4.14	-3.25	.32	1.23	.8	1.24	.8	.88	.43	.27	64.3	67.5	61 R61	i
275	56	4.91	4.67	-5.51	.47	1.05	.2	1.26	.6	.94	.02	.16	89.3	89.7	51 R51	- i
235	56	4.20	4.27	-3.87	.30	1.27	1.2	1.25	1.1	.75	06	.29	50.6	56.8	6 R6	- i
1134	280	4.05	4.07	-2.88	.14	1.32	2.8	1.32	2.6	.78	.56	.42	63.3	54.7	25 R25	Í
213	56	3.80	3.85	-1.53	.29	1.30	1.4	1.35	1.5	.69	.07	.27	51.2	46.5	39 R39	
1234	280	4.41	4.46	-4.66	.13	1.36	4.7	1.39	4.4	.44	.25	.44	43.2	51.3	24 R24	
235	56	4.20	4.04	-2.67	.30	1.49	2.1	1.52	2.0	.55	.56	.29	64.9	54.2	44 R44	
1103	280	3.94	3.99	-2.36	.14	1.87	6.2	1.90	6.1	.42	.37	.30	54.4	61.6	58 R58	
236	56	4.21	4.33	-4.12	.29	2.04	4.1	2.23	4.4	07	.29	.29	53.6	62.2	63 R63	
280	56	5.00	5.00	(-10.85	1.83)	Minimu	m				.00	.00	13.7	14.7	30 R30	
1120	224	5.00	5.00	(-10.31	1.83)	Minimu	m				.00	.00	96.1	96.1	48 R48	
1120	224	5.00	5.00	(-10.31	1.83)	Minimu	m				.00	.00	96.1	96.1	49 R49	
280	56	5.00	4.98	(-8.66	1.83)	Minimu	m				.00	.00	98.2	98.2	50 R50	
280	56	5.00	4.98	(-8.95	1.83)	Minimu	m				.00	.00	97.0	97.0	54 R54	
280	56	5.00	4.99	(-9.37	1.83)	Minimu	m				.00	.00	94.0	94.1	56 R56	
378.8	88.9	4.28	4.30	-4.14	.43	.94	4	.93	4		.22				Mean (Count: 68)	
303.0	72.0	.42	.38	2.36	.45	.35	2.2	.37	2.2	í í	.19				S.D. (Population)	- i
305.2	72.6	.42	.39	2.38	.45	.35	2.2	.38	2.3		.19				S.D. (Sample)	
+	remes M	odel Do	nuln: P	MSE 62	Adi (1	(aua) S		28 54	anarat	ion 3 6	7 Strat	a 5 22	Paliah	ility (not inter-rater) 03	+
With ext	tremes, M	odel, Fo	mple: R	MSE .62		rue) S	D. 2	30 50	eparat	ion 3.6	9 Strat	a 5.22	Reliab	ility (not inter-rater) .93	
Without e	vtremes	Model R	Populn	RMSE 32	Adi	(True)	S D	1 62	Senar	ation 5	13 Stra	ta 7 1	7 Relia	ability	(not inter-rater)	96
Without e	xtremes.	Model,	Sample:	RMSE .32	Adi	True	S.D.	1.63	Separa	ation 5.	17 Stra	ta 7.2	3 Relia	ability	(not inter-rater)	96
	With	extreme	s. Mode	1. Fixed	(all s	ame) cl	11-sa	Jare:	2164.	2 d.f.	: 67 si	anific	ance (pr	obabili	tv): .00	
	Wit	h extrem	es, Mod	leĺ, Ran	dom (no	rmal) (chi-so	quare:	54.4	d.f.:	66 sia	nifica	nce (pro	babilit	y): .85	
	Inter	-Rater a	agreeme	nt opport	unitie	s: 9072	Exa	ct agr	eemen	ts: 5352	2 = 59.0)% Exp	pected:	5238.8	= 57.7%	
			-													

APPENDIX B

Wright Map

Measr	+Ratee	-Item	-Rater	Scale
2 -	+ + + + + + + + + + + + + + + + + + +	B62 B71 C32 + B92 A41 B61 C21 A111 A61 A62 B102 B52 B72 B82 C22 C31 C41 A32 A51 A81 B42 B81 * A101 A21 A31 A52 A71 A72 A82 B101 B11 B22 B51 B91 C42 A102 A112 A22 A42 A91 A92 B111 B112 B12 B31 B32 B33 B34 B41	R8 R15	+ (5) + + +
-1 · -2 · -3 ·	12 24 7 + 10 + 8 4 + + + + + + + + + + + + +	A12 B21 0.1 0.1 A11 C51 C52 C11 C12	R12 R12 R12 R2 R38 R2 R67 R7 R19 R23 R45 R17 R44 R13 R20 R25 R41 R42 R45 R1 R26 R4 R44 R13 R20 R25 R41 R42 R45 R44 R44 R44 R44 R58 R66 R65 R65 R63 R55 R57 R35 R40 R9 R40 R9 R40 R9 R40 R57 R58 R67 R67 R67 R7 R58 R60 R67 R58 R60 R67 R58 R60 R67 R58 R60 R67 R58 R60 R67 R58 R60 R67 R58 R60 R67 R58 R60 R67 R58 R60 R67 R58 R60 R67 R58 R60 R67 R58 R60 R67 R58 R60 R67 R67 R58 R60 R67 R58 R60 R67 R67 R67 R67 R67 R67 R67 R67	+ + + + + + + + + +
-5 ·	+		R11 R16 R21 R24 R3 R43 R10 R18 R36 R14 R31 R51 R55 R52 R53 R47 R68 R46	+ + + + + + + +
-8 Measr	+ +Ratee	-Item	R30 R48 R49 R50 R54 R56 -Rater	+ (2) Scale

APPENDIX C

Unexpected Response

Cat	Score	Exp.	Resd StRes	Nu Rat Nu Ra Nu Item
4	4	5.0	-1.0 -5.2	22 R22 9 9 32 B42
4	4	5.0	-1.0 -5.2	51 R51 20 20 2 A12
2	2	4.1	-2.1 -5.0	63 R63 25 25 51 C31
2	2	4.0	-2.0 -5.0	63 R63 25 25 52 C32
4	4	5.0	-1.0 -4.7	47 R47 19 19 10 A52
4	4	5.0	-1.0 -4.5	47 K47 19 19 20 D22
4	4	4.9	-1.0 -4.3	3 R3 3 3 48 C12
4	4	4.9	9 -3.7	47 R47 19 19 12 A62
4	4	4.9	9 -3.7	51 R51 20 20 8 A42
4	4	4.9	9 -3.7	52 R52 20 20 34 B52
4	4	4.9	9 -3.4	3 R3 3 3 47 C11
4	4	4.9	9 -3.4	31 R31 13 13 18 A92
4	4	4.9	9 -3.4	55 R55 22 22 2 A12
4	4	4.9	- 9 -3 3	46 R46 18 18 4 422
4	4	4.9	9 -3.3	46 R46 18 18 8 A42
4	4	4.9	9 -3.2	51 R51 20 20 9 A51
4	4	4.9	9 -3.2	53 R53 21 21 33 B51
4	4	4.9	9 -3.1	31 R31 13 13 27 B31
4	4	4.9	9 -3.1	51 R51 20 20 39 B81
4	4	4.9	9 -3.1	53 R53 21 21 39 B81
4	4	4.9	9 -2.9	3 K3 1 1 4/ C11
4	4	4.9	9 -2.9	31 R31 13 13 13 Δ71
4	4	4.9	9 -2.9	31 R31 13 13 16 A82
3	3	4.5	-1.5 -2.9	36 R36 15 15 40 B82
3	3	4.5	-1.5 -2.9	36 R36 16 16 40 B82
3	3	4.4	-1.4 -2.8	6 R6 2 2 25 B21
5	5	3.5	1.5 2.8	12 R12 5 5 7 A41
3	3	4.4	-1.4 -2.8	21 R21 9 9 / A41
3	3	4.9	-1 4 -2 8	24 K24 15 15 25 D21 24 R24 14 14 46 R112
4	4	4.9	9 -2.8	46 R46 18 18 32 B42
4	4	4.9	9 -2.8	53 R53 21 21 12 A62
4	4	4.9	9 -2.8	53 R53 21 21 34 B52
4	4	4.9	9 -2.8	53 R53 21 21 38 B72
3	3	4.2	-1.2 -2.7	5 R5 2 2 19 A101
3	3	4.3	-1.3 -2.7	10 R10 4 4 25 B21
5	2	3./	1.3 2.7	12 KIZ 5 5 6 A32
3	3	4.3	-1.3 -2.7	24 R24 10 10 17 A91
3	3	4.3	-1.3 -2.7	24 R24 14 14 19 A101
3	3	4.4	-1.4 -2.7	24 R24 14 14 20 A102
3	3	4.3	-1.3 -2.7	24 R24 14 14 43 B101
3	3	4.3	-1.3 -2.7	42 R42 17 17 45 B111
3	3	4.3	-1.3 -2.7	42 R42 17 17 54 C42
3	3	4.3	-1.3 -2.7	43 R43 18 18 53 C41
4	4	4.9	-1.2 -2.7	58 P58 23 23 1 A11
5	5	3.9	1.1 2.6	2 R2 1 1 51 C31
5	5	3.9	1.1 2.6	2 R2 4 4 48 C12
3	3	4.2	-1.2 -2.6	3 R3 4 4 24 B12
3	3	4.2	-1.2 -2.6	3 R3 4 4 28 B32
3	3	4.2	-1.2 -2.6	3 R3 4 4 29 B33
3	3	4.2	-1.2 -2.6	3 K3 4 4 30 B34
2	3	4.2	-1.2 -2.0	
3	3	4.1	-1.1 -2.0	10 R10 4 4 1/ A91
5	5	3.8	1.2 2.6	12 R12 6 6 8 A42
3	3	4.1	-1.1 -2.6	12 R12 9 9 47 C11
5	5	3.9	1.1 2.6	13 R13 8 8 46 B112
5	5	3.9	1.1 2.6	20 R20 8 8 46 B112
3	3	4.2	-1.2 -2.6	24 R24 10 10 19 A101
3	3	4.2	-1.2 -2.6	24 K24 10 10 20 A102
2	2	4.1	-1.1 -2.0	24 R24 10 10 44 D102
5	5	3.9	1.1 2.6	25 R25 10 10 23 R11
5	5	3.9	1.1 2.6	25 R25 10 10 26 B22
3	3	4.1	-1.1 -2.6	25 R25 11 11 17 A91
3	3	4.1	-1.1 -2.6	25 R25 11 11 46 B112
3	3	4.1	-1.1 -2.6	33 R33 14 14 41 B91
3	3	4.1	-1.1 -2.6	33 R33 14 14 45 B111
5	5	3.8	1.2 2.6	39 R39 16 16 13 A71
5	5	3.8	1.2 2.6	39 K39 10 10 14 A/2
3	3	4.1	-1.1 -2.6	41 R41 17 17 44 R102
3	3	4.1	-1.1 -2.6	42 R42 17 17 42 B92
_	-			

	3	3	4.2	-1.2 -2.6		42	R42	17	17	44	B102	
	3	3	4.1	-1.1 -2.6		44	R44	17	17	44	B102	
- 1	ž	ă	4 2	-1.2 -2.6	÷	44	R44	17	17	45	B111	i
- 1	ž	3	4.2	-1.2 -2.6		44	R44	17	17	54	C42	ł
1	5	5	3.8	1.2 2.6	-i	45	R45	18	18	7	A41	i
i	5	5	3.8	1.2 2.6	-i	58	R58	24	24	51	C31	i
i	5	5	3.9	1.1 2.6	-i	58	R58	24	24	54	C42	i
i	3	3	4.1	-1.1 -2.6	-i	58	R58	25	25	1	A11	i
i	5	5	3.8	1.2 2.6	- i	58	R58	25	25	51	C31	i
Í	5	5	3.9	1.1 2.6	Ì	58	R58	25	25	54	C42	ĺ
	3	3	4.1	-1.1 -2.6		58	R58	26	26	25	B21	
	5	5	3.9	1.1 2.6		58	R58	26	26	51	C31	
	5	5	3.9	1.1 2.6		58	R58	27	27	34	B52	
	5	5	3.8	1.2 2.6		58	R58	27	27	42	B92	
	5	5	3.9	1.1 2.6		58	R58	27	27	50	C22	
	5	5	3.9	1.1 2.6		58	R58	27	27	51	C31	
	3	3	4.2	-1.2 -2.6		59	R59	23	23	32	B42	
	3	3	4.1	-1.1 -2.6		59	R59	26	26	32	B42	
	3	3	4.1	-1.1 -2.6		59	R59	27	27	33	B51	
	3	3	4.2	-1.2 -2.6		63	R63	25	25	23	B11	
	3	3	4.1	-1.1 -2.6		63	R63	25	25	50	C22	
	Cat	Score	Exp.	Resd StRe	s	Nu	Rat	Nu	Ra	Nu	Item	